

RETURNS/EXCHANGE



CONTACT INFORMATION

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Please fill the form using BLACK ink and CAPTIAL letters. For exchanges use section 1 and for refunds use section 2

Order Number	Customer Name	Order date
#		

Reason Codes

1. Item(s) do not fit
2. Style does not suit
3. Unwanted gift
4. Arrived too late
5. Item faulty
6. Other

EXCHANGE

1. This section is for EXCHANGES only.

Quantity	Product Name	Size	Reason Code	Exchange for

If other please state here

REFUNDS

2. This section is for REFUNDS only.

Quantity	Product Name	Size	Reason Code

If faulty please describe here

Received an incorrect item? Please fill in the section below:

Product Received	Product Ordered

RETURNS ADDRESS:

WOFTE CLOTHING LTD
 UNIT 15C MARKS HALL FARM
 MARKS HALL LANE
 MARGARET RODING
 DUNMOW
 ESSEX
 CM6 1QT

Please send returns to the address provided on this form
 Items must be in their original packaging with tags attached
 for a return or exchange. Returns must be send via recorded,
 signed for delivery. Keep a note of the tracking number
 Please allow 3 working days to process once we receive your goods.

Please note: failure to follow this process may cause a delay in
 processing your return/exchange. Please ensure all items are in a resellable
 condition including smells. The returned goods are your responsibility until they
 arrive at our returns department. This returns policy does not affect your statutory
 rights.