

RETURNS FORM

CONTACT INFORMATION
 E: ENQUIRIES@WOFTE.CO.UK
 T: (01245) 231992



Please fill the form using BLACK ink and CAPTIAL letters. For exchanges use section 1. For refunds use section 2

ORDER NUMBER	CUSTOMER NAME	ORDER DATE
#		

Reason Code

1. Item(s) do not fit
2. Style does not suit
3. Unwanted gift
4. Arrived too late
5. Item faulty
6. Other

1. This section is for EXCHANGES only.

EXCHANGE

QTY	ITEM NAME	SIZE	REASON CODE	EXCHANGE FOR

If other please describe here:

2. This section is for REFUNDS only.

REFUND

QTY	ITEM NAME	SIZE	REASON CODE

If faulty please describe here:

Received an incorrect item? Please fill in the section below:

ITEM RECIEVED IN ERROR	ITEM ORDERED

RETURNS ADDRESS:

WOFTE CLOTHING LTD - RETURNS
 UNIT 15C MARKS HALL FARM
 MARKS HALL LANE
 MARGARET RODING
 DUNMOW
 ESSEX
 CM6 1QT

Please send returns to the address provided on this form. Items must be in their original packaging with tags attached for a return or exchange. Returns must be sent via recorded, signed for delivery. Keep a note of the tracking number. Please allow 2 working days to process once we receive your goods.

Please note: failure to follow this process may cause a delay in processing your return/exchange. Please ensure all items are in a resellable condition without household smells. The returned goods are your responsibility until they arrive at our returns department. This returns policy does not affect your statutory rights.